

Public Announcement on Preferential Charges for Bank Confirmation

Letters of East Asia Bank (China) Limited

Dear Customers,

To adapt to market development and better serve our customers, we hereby announce that, effective January 1, 2026, preferential adjustments will be made to the charging standards of certain items under the East Asia Bank (China) Limited Service Charge Standards:

Preferential Item:

Fee Item	Original Fee Standard	Preferential Details
Bank Confirmation Letter	Equivalent to RMB 200 per copy; Free of charge for small and micro enterprises	Equivalent to RMB 200 per copy; Free of charge for small and micro enterprises. From January 1, 2026 to December 31, 2026, electronic bank confirmation fees will be 50% off (valid for 1 year)

Note: The above preferential charging items will take effect on January 1, 2026.

The bank charges violation report telephone and complaint handling telephone:

95382; Letter to report complaints network channels:

<https://www.hkbea.com.cn/footer/ContactUs/>;

email: <https://www.hkbea.com.cn/Header/BusinessNetwork/BranchATM/branch/>; You can also go to each branch to give feedback or register the Customer Suggestion Book.

Should you have any queries, please visit any branch or sub-branch of BEA China in Chinese Mainland, or contact our Customer Service and Complaint Hotline at 95382.

Thank you.

The Bank of East Asia (China) Limited
31st December., 2025