

## Adjusted Charges of The Bank of East Asia (China) Limited

Dear Customer:

To align with market trends and to enhance customer service, The Bank of East Asia (China) Limited (“BEA China”) will update the following fee items and standards in the “Tariff of Accounts and Services of The Bank of East Asia (China) Limited”, effective Aug 1, 2025.

➤ **Fee Standard Adjustments:**

**1. Previous Fee Standards:**

Fee Item	Fee Standard
Cross-branch Deposit and Withdrawal in BEA China (FCY)	0.5% of the amount of deposit or withdrawal; minimum RMB2 per transaction, maximum RMB50 per transaction.

**2. New Fee Standards:**

Fee Item	Fee Standard
Cross-branch Deposit and Withdrawal in BEA China (FCY)	0.5% of the amount of deposit or withdrawal; minimum RMB2 equivalent per transaction, maximum RMB50 equivalent per transaction.

➤ **Remarks to Delete:**

Remarks
When foreign exchange transactions involve currency conversions or changes between cash and spot, the Bank charges a spread (not a service fee). This spread may occur in situations when depositing or withdrawing foreign currency, or when remitting foreign currency (including but not limited to cross-boundary remittances and domestic foreign currency transfers). A customer may need to convert the form of their foreign currency holdings, such as from cash to spot or spot to cash, in cases of foreign currency deposits (cash deposits or foreign exchange deposits), foreign currency cash, or foreign currency remittances.

BEA China’s hotline for reporting inappropriate charges and complaints: 95382; online contact & complaint channel: Leave a message via <https://eng.hkbea.com.cn/footer/ContactUs/>; Mail/Email: Find the address or email via <https://eng.hkbea.com.cn/Header/BusinessNetwork/BranchATM/branch/>; you may also provide feedback directly to our staff at any of our branches.

Should you have any questions, please visit any branch or sub-branch of BEA China, or contact our Customer Service and Complaints Hotline at 95382. Thank you for your attention and support.

Hereby announced.

The Bank of East Asia (China) Limited

July 31, 2025