

Dear esteemed customer,

We sincerely appreciate your kind patronage of The Bank of East Asia (China) Limited (hereinafter referred to as "BEA China" or "our bank"). To support the national call for fee reduction and benefit-sharing among the public, and provide more preferential services to BEA China's customers, our bank will waive the following fees for Personal Banking customers starting from April 1, 2024.

No.	Fee Items	Original fee standard	New fee standards
1	Fee for issuing, renewing or changing IC Card	RMB 15 per card (except Gaoya Card)	Fee for issuing or changing IC cards of all card types is waived (except Gaoya Card). Fee for renewing IC card is RMB 15 per card (except Gaoya Card).
2	Issuing copies or photocopies of receipts/application documents/files	Within 1 year (inclusive): Free More than 1 year: RMB 20 each item request (Maximum RMB 200 per occurrence, per account);	Within 1 year (inclusive): Free More than 1 year: Free for the first item request every year; subsequent item requests RMB 20 each (Maximum RMB 200 per occurrence, per account);
	Issuing copies of monthly /yearly statements	SupremeGold & Platinum Card: Free	SupremeGold & Platinum Card: Free
	Enquiring or printing transaction activities		

Note: For other fee items, please refer to the publicized content of the "BEA China Service Fee Standards".

If you have any questions, please feel free to contact our branches or call our 24-hour customer service hotline at 95382.

The Bank of East Asia (China)
Limited
28nd March, 2024