

Announcement of the latest offer on Cyberbanking service fees

Dear Customer:

Thank you for using the Cyberbanking (Personal Cyberbanking and Mobile Banking) services of The Bank of East Asia (China) Limited (hereinafter referred to as "the Bank"). From the date of 1 July 2023 to 31 December 2023, the latest special rates for our Cyberbanking services are as follows:

Preferential fees for Cyberbanking services

Channels	Fee items	Ordinary customers, Gold customers, Supreme Gold customers
Personal Cyberbanking/Mobile Banking	International Remittance and CrossBoundary Express Remittance (Personal)	<p>[International Remittance] 50% discount on handling fee, the minimum is US\$10 per transaction, the maximum is US\$65 per transaction, transfer bank fees and cable fees refer to the charges announced by the Bank, no reduction or waiver for the time being. For those who successfully do foreign exchange purchase (equivalent to RMB1,000 and above) via online channels in the same month, the handling fee is waived, transfer bank fees and cable fees are not be reduced or waived.</p> <p>[CrossBoundary Express Remittance (Personal)] Handling fee of HK\$20 per transaction; handling fee will be waived if you are our Supreme Gold customer.</p>

(In case of dispute, the Chinese version shall prevail.)

If you have any questions, please contact any branch or sub-branch of BEA China in Chinese Mainland or call our Customer Service and Complaint Hotline at 95382.

The Bank of East Asia (China) Limited  
3<sup>rd</sup> April , 2023